AGENDA TITLE:

Adopt Resolution Authorizing the Purchase of JWalk Software for use with Orcom

ECIS System from Alliance Data Systems Corp., of Dallas, Texas (\$11,000)

(ISD\EUD)

MEETING DATE:

July 7, 2004

PREPARED BY:

Information Systems Manager

RECOMMENDED ACTION:

That the City Council adopt a resolution authorizing the purchase of JWalk software for use with Orcom ECIS billing system from Alliance Data System Corp., of Dallas, Texas, in the amount of

\$11,000.

BACKGROUND INFORMATION: The City's utility billing is produced by the Orcom ECIS system. The system is critical to generating bills and maintaining customer information. Users of the Orcom system currently have Seagull GUI\400 software installed on their workstations. This is the graphical user interface. This software is no longer supported by Orcom. The system now requires JWalk software to operate properly.

Purchase and installation of the JWalk replacement software is not an option if the City intends to continue using the Orcom billing system. The City cannot install or use future versions of the billing system without the new software. There is no suitable alternative to purchasing the software.

JWalk requires a server license costing \$8,000. In addition, there is a \$3,000 installation fee charged by Orcom, for a total of \$11,000, or less. The software is only available through Alliance Data Systems Corp. Staff is therefore recommending Alliance Data Systems Corp. as the sole supplier of this product.

FUNDING:

Electric Utility Department 161001.1836.1700 (\$11,000)

James R. Krueger, Finance Director

Electric Utility Director

Stephen J. Mann

Information Systems Manager

APPROVED:

H Dixon Flynn City Manager

RESOLUTION NO. 2004-126

A RESOLUTION OF THE LODI CITY COUNCIL AUTHORIZING PURCHASE OF JWALK SOFTWARE FOR USE WITH ORCOM ECIS SYSTEM

WHEREAS, Lodi Municipal Code §3.20.070 authorizes dispensing with bids for purchases of supplies, services, or equipment when it is in the best interest of the City to do so; and

WHEREAS, users of the City's Orcom billing system currently have Seagull GUI/400 software installed on their workstations, which is a graphical user interface; and

WHEREAS, this software is no longer supported by Orcom and now requires JWalk software to operate properly; and

WHEREAS, the City cannot install or use future versions of the billing system without the JWalk GUI interface; and

WHERESA, staff recommends that the City Council authorize the purchase of the JWalk software for use with Orcom ECIS billing system from the sole provider, Alliance Data System Corp., of Dallas, Texas, in the amount of \$11,000 (JWalk server license \$8,000 and Orcom Installation Fee \$3,000).

NOW, THEREFORE, BE IT RESOLVED that the Lodi City Council does hereby approve the purchase of the JWalk software for use with Orcom ECIS billing system from the sole provider, Alliance Data System Corp., of Dallas, Texas, in the amount of \$11,000 (JWalk server license \$8,000 and Orcom Installation Fee \$3,000).

Dated: July 7, 2004

I hereby certify that Resolution No. 2004-126 was passed and adopted by the Lodi City Council in a regular meeting held July 7, 2004, by the following vote:

AYES:

COUNCIL MEMBERS - Beckman, Howard, Land, and Mayor Hansen

NOES:

COUNCIL MEMBERS - None

ABSENT:

COUNCIL MEMBERS - Hitchcock

ABSTAIN:

COUNCIL MEMBERS - None

SUSAN J. BLACKSTON

Black

City Clerk